

+1 (505) 518-6516



www.KianaForHealthcare.com



CONTACT@KIANAFORHEALTHCARE.COM

PATIENT
CARE
TECHNICIAN



Kiana Brooks

OBJECTIVE

To deliver patient care that is both clinically competent and deeply human. Patients instinctively trust me because I lead with empathy, presence, and accountability, creating calmness, safety, and dignity in vulnerable moments. Experienced in Phlebotomy, EKGs, Mental Health, and clinical care, with strong clerical, documentation, and customer service skills developed through business ownership. I learn quickly, work independently, and consistently elevate patient experience and team performance.

CORE COMPETENCIES

Clinical Excellence :



Patient Care & Assessment • Vital Signs Monitoring • CPR/BLS •
Phlebotomy/Venipuncture • EKG Administration • Crisis Intervention •
De-escalation Techniques • Wound Care • Medication Administration •
Fall Prevention • Catherization • Specimen Collection • Blood Glucose
Testing • Palliative Care • Infection Control • Ostomy • End of Life Care

Specialized Care :



Behavioral Health • Mental Health Support • Geriatric Care •
Parkinsons Disease Management • Chronic Disease Support •
Dementia/Alzheimer Care • Mobility Assistance • ADL Support

Leadership & Management :



Business Operations • Client Relationship Management • Revenue
Generation • Team Coordination • Compliance Management • Quality
Assurance • Patient Advocacy • OSHA • HRIS Data Management • Payroll

Technical Proficiency :



Epic • MEDITECH • EMR/EHR Systems • Google Docs • Microsoft
Office Suite • Adobe Applications • HIPAA • PointClickCare • LIS
Systems • Paycor • Paycom • FMLA/ADA • Data Entry

CERTIFICATIONS

Certified Nursing
Assistant (CNA)
NA0061079350

Patient Care
Technician (CPT-A)
T4S6H6D5

Phlebotomy
Technician (CPT)
D4L9Q6X2

EKG
Technician (CET)
J3S5Y9M6

Accounting
Assistant

Accounting
Clerk

Bloomberg
Market Concepts

Quickbooks
Certified User
waBTm-FayK



PATIENT
CARE
TECHNICIAN



Kiana Brooks

EDUCATION

Dallas College
2025



Accounting Clerk
Certificate

Accounting
Assistant Certificate

Northeast Texas
Community College
2025



Patient Care
Technology
Program

Dallas College
(65% Completed
as of 01/01/2026)



Biomedical
Engineering AS

PROFESSIONAL EXPERIENCE

Nurse Assitant,
Titus Regional
Medical Center,
Mount Pleasant , TX
DEC 2025 - CURRENT

- Deliver specialized care in high-acuity behavioral health enviorement
- Implement behavior management plans and crisis invervention protocols , utilizing de-escalation techniques to ensure patient safety
- Monitor vital sighns and conduct comprehensove patient assestments with meticulous documentation in EHR
- Perform mandated 15 minute safety checks

Home Health Aid,
Elara Caring,
Mount Pleasant , TX
JUNE 2024 - CURRENT

- Provide comprehensive in-home care for patient with Parkinson's Disease, including medication management and mobility assistance
- Coordinate care with family memeber and healthcare providers
- Conduct continuous observation and reporting changes in patient's physical, cognitive, and emotional status
- Prepare specialized meals accommodating swollowing difficulties

Owner Operator Tax
Service Bureau ,
Recalibration
Celebration LLC,
Plano, TX
MAY 2024 - CURRENT

- Founded and operate successful tax preperation business seving 1,700+ clients, demonstrating entrepreneurial leadership and financial acumen
- Manage all business operations including client acquisition, retention, revenue generation, compliance, and quality control
- Maintain expert knowledge of IRS regulations, and tax codes
- Trained and mentored a team of 112 tax preparers nationally

CLINICAL ROTATIONS & TRAINING

Titus Regional
Medical Center

- **Postpartum:** Provided maternal and neonatal care, assisted with breastfeeding education, and conducted vital signs monitoring
- **ICU:** Gained experience in advanced patient assessment, hemodynamic monitoring, cardiac rhythm interpretation, and critical care rounds
- **Emergency Room:** Developed rapid assessment skills, prioritized care in high-pressure situations, assisted with trauma management and ACL situations
- **Ortho/Rehab:** Managed post-operative orthopedic care, assisted with mobility assistive devices, collaborated with PT/OT for patient recovery
- **Medical-Surgical:** Assisted with wound care, IV therapy, and discharge planning
- **Laboratory:** Performed venipuncture and capillary blood draws, followed proper specimen labeling and handling protocols